



COVID-19 Coronavirus

A Message to Our Customers:

As COVID-19, the coronavirus, begins to have an increased impact, Smith Phillips is taking measures to ensure the health and well-being of our community.

We understand the concern and uncertainty you may be experiencing surrounding this emerging crisis, but as many others, our team is closely following guidelines from the Centers for Disease Control and Prevention (CDC), and other local and national health organizations.

Our stores are **open for business**; however, in an attempt to keep everyone safe and healthy, beginning **Thursday, March 19**, we are **closing our showrooms** to the public and moving to **NORMAL DELIVERIES AND CURBSIDE ONLY PICKUP**.

We are asking that customers please consider placing orders remotely by the following options:

- **Phone** 336.722.8167 Winston-Salem/ 704.872.9866 Statesville, or contact your Account Manager's Mobile
- **Email** mail@smithphillips.net or direct to your Account Manager
- **Website Contact Form** www.smithphillips.net and select "Request a Quote" button

If you do need to come into the yard, we have taken the following steps.

- Making more hand sanitizer stations readily available throughout our locations for employees.
- Increasing cleaning frequency of our facilities, with cleaning supplies readily available across all work spaces and common areas.
- Requiring employees stay home when sick, or after contact with anyone that tests positive, as well as sending home anyone that shows respiratory symptoms or fever.
- Encouraging frequent hand washing with soap and water for at least 20 seconds.

We have also...

- Cancelled or postponed all sales meetings, events or gatherings.
- Asked our drivers to minimize contact on sites; drivers are documenting deliveries via photo
- Cancelled all unnecessary supplier appointments.
- Working with customers via electronic communication whenever possible.

Although this is an unprecedented event, working together we can ensure the health and well-being of our community.

Thank You for your business,

Christopher S. Yenrick
President and COO